

To view a Zero Rating Approval/ Rejection Letter

1 Select the "Letters" tab and select the "Letter Id" hyperlink for the letter you requires.



Sent	Read	Letter Id	Type	Branch Id	Account Type	Filing Period	Requested
		L0132155	Zero Rating				09-Jan-2015
		L0676120	Zero Rating				13-Jan-2015
		L1318914	Zero Rating Rejection				16-Jan-2015

2 The letter containing information in relation to the "Zero Rating Approval/Rejection" will be displayed. This letter can be printed and sent to supplier or saved and emailed to the relevant supplier. Each letter has an unique reference number (Letter ID).

The Sample of Zero-Rating Approval Letter

Sample of Zero Rating Approval letter

Tax Administration Jamaica

DEKAL SCHOOL OF THE ARTS
231 BUSHY TREE INDUSTRIAL BLVD
BUSHY TREE, JAMAICA, P.A.
ST. CATHARINE, JAMAICA

Supplier TRN: 00838240
Supplier Name: DRINKWATER LTD.
Supplier Address: 48 BLACKWELL ROAD,
HAMPTDEN POND, BELLANAH,
JAMAICA

Reply To: Commissioner General
Montego Bay TOSC
188 Howard Cooke Boulevard
Montego Bay P.O.
St. James
Jamaica, J.M.I.
Tel: (876) 2000 / Digi 619 1114
Fax: (876) 2706

Reference No: L1925941248
TRN: 238-204-643
Date: 13-May-2015

Zero Rating Approval

The request for Zero Rating of the following Good(s)/Service(s) has been approved:

List of Purchase Orders			
Number	Date	Total Credit exclusive of GCT	Total GCT Amount Zero-Rated
4544	04-May-2015	\$85,000.00	\$14,325.00

Yours truly,

M. J. Hall (Signature)
For Commissioner General

Reference Number (Letter ID)

For general enquiries and information you may contact TAJ at (876) 922-9483 or toll-free at 1-888-TAX-HELP (1-888-829-4357) / 1-888-829-4357 or 1-888-829-4357 (Toll-free).
Fax: (876) 922-9484 Email: taxhelp@taj.gov.jm Website: www.jamaicatax.gov.jm Facebook: www.facebook.com/jamaicatax Twitter: [@jamaicatax](https://twitter.com/jamaicatax)



Procedure for Submitting Zero Rating Request Online

For more information contact:

The Customer Care Centre
1-888-TAX-HELP or 1-888-829-4357
Email: taxhelp@taj.gov.jm
Website: www.jamaicatax.gov.jm
Facebook: www.facebook.com/jamaicatax
Twitter: [@jamaicatax](https://twitter.com/jamaicatax)

A publication of the
Tax Administration Jamaica

October 2015

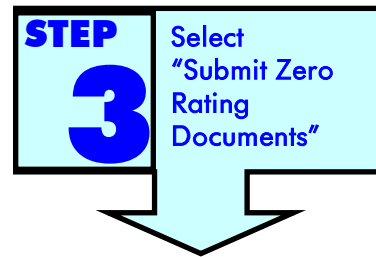
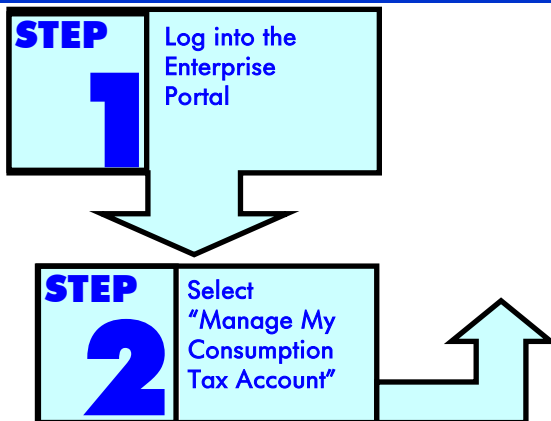
Effective February 9th 2015, entities that are entitled to receive Zero rating on Goods and Services will have access to making these requests online using TAJ's new eService facility.

REGISTRATION REQUIRED FOR NEW USERS

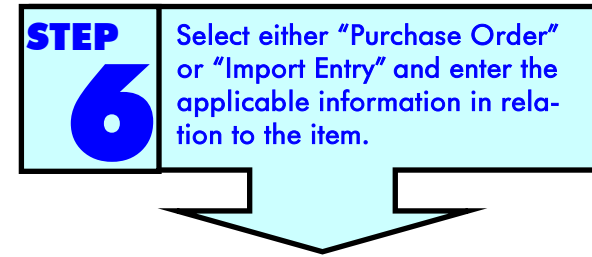
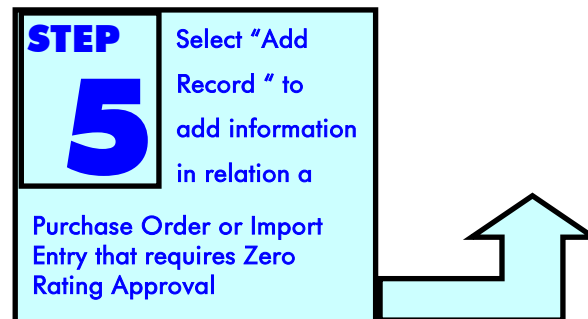
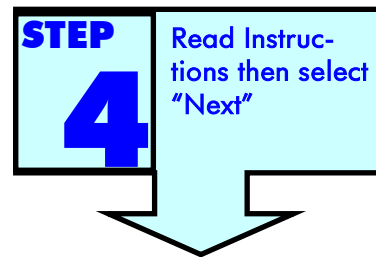
To access this service, New Customers will be required to complete two main steps:

- 1 Visit TAJ's Enterprise Portal (www.jamaicatax.gov.jm) and create a new user name and password. This can be achieved by clicking the "Client Login" link followed by clicking the "Create Account" link.
- 2 Register for TAJ eServices (includes Online Zero Rating Requests) by downloading and completing then Application for eServices Account Form. This can be retrieved from the TAJ's Enterprise Portal under the "Forms" Tab. Upon completion, submit the form with the required supporting documents to your nearest Tax Office or contact TAJ's Customer Care centre at 1-888-829-4357 for Online Registration Assistance.

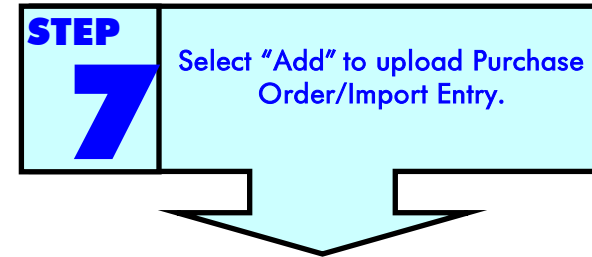
Once registered, you can proceed to make your Zero Rating Request as follows:



NB. For this option to be accessed the customer must be identified in TAJ's Revenue Administration Information System (RAiS) as a Zero Rated Entity or a Registered Charitable Organization.

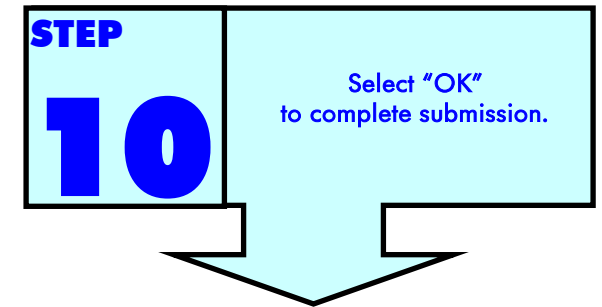
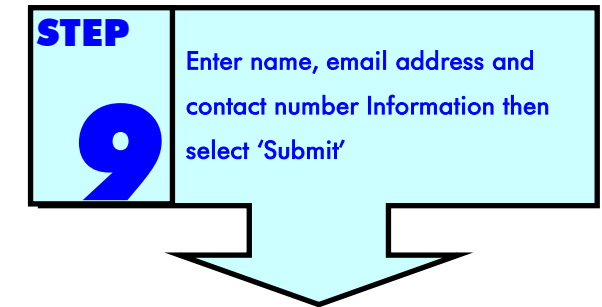
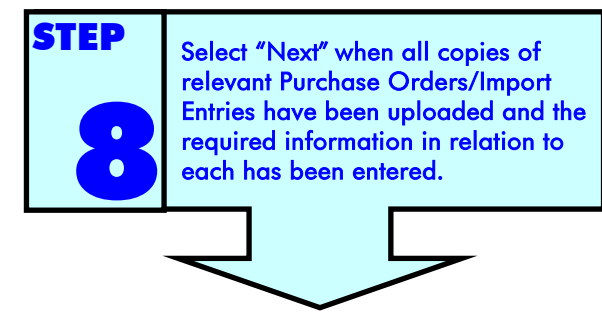


NB. Zero Rating for Import Entries are only applicable to Registered Charitable Organizations.



- Select "Type" of record (Purchase Order or Import Entry)
- Enter Description, eg. "Purchase Order - ABCD Company Limited"
- Select "File" to be uploaded
- Select "Save" to complete upload to file

NB. Multiple attachments can be added if Zero Rating is being requested in relation to more than one purchase Order/Import Entries.



The Zero Rating request will then be processed by TAJ. An email will be sent to email address entered in (Step 9) relation to request as soon as processing is complete. A "Zero Rating Approval Letter" or "Zero Rating Letter" will be sent to the "TAJ eServices Account" of the customer.